

## Frequently Asked Questions:

- On Board Purchases: Any on board purchases from the gift shop, restaurant, or spa can be charged to your tab and paid at the end of the expedition in cash or credit card.
- Special Requests: Special arrangements for birthdays, anniversaries, or any other celebration are available upon request. Please inquire with our customer experience team at the time of booking and at least 30 days prior to departure.
- Drinking Water: Bottled water is complimentary on board and available in your stateroom and throughout the yacht. Drinking tap water is not possible.
- Smoking Policy: Smoking is prohibited in all indoor areas of the yacht. There is an outdoor designated area for smoking.
- Power outlets and electricity: Standard 120V and standard frequency of 60Hz. Power outlets are type A and B, similar to the ones used in the U.S. European plugs will need an adapter.
- Currency: Ecuador has adopted the US Dollar as official currency
- Language: Official language is Spanish, but most of the staff, the concierge, guides and the captains speak fluent Spanish and English.
- Time Zone: Ecuador is in the GMT -5 time zone, same as US Eastern Time. However, we have no daylight savings.
- Connectivity and Entertainment: Free Wi-Fi is available throughout the vessels in multiple devices. A complete entertainment guide is available in each stateroom with smart UHD TVs, music players with Bluetooth technology, and fully automated a/c, shades and lighting.